



DURACOLOR® IM Exterior Finish  
15-Year Limited Warranty

15 YEAR LIMITED WARRANTY FOR FACTORY APPLICATION TO FACTORY PRIMED SUBSTRATE

*Limited Warranty:* When PPG TrueFinish Building Products Duracolor IM Exterior Finish (the “Product”) is applied by a PPG Authorized Machine Applicator (the “Machine Applicator”) to specified sides\* of clean, dry properly primed and approved substrate where the total dry film thickness of the Product is at least 1.5 mils on the peaks of any profile and averages 1.9 mils over the entire surface of the substrate \*\* and in accordance with published surface preparation and application procedures in PPG Technical Data Bulletins, PPG Architectural Finishes, Inc. (“PPG”) warrants to the Machine Applicator for a period of FIFTEEN (15) years from the date of installation of the siding (the “Warranty Period”), that under normal exposure conditions and subject to the terms, conditions, exclusions and limitations of this Limited Warranty, this Product is:

- PEEL AND FLAKE RESISTANT: Finish coat will not peel or flake from a properly prepared substrate.
- WASHABLE: Dirt can be removed without damaging the finish.
- RESISTANT TO CHALK WASHDOWN: Will not cause chalk stains on brick or other surfaces below coating.

\* For fiber cement siding and trim, LP® SmartSide® siding and trim, and MiraTEC® trim five exposed sides must be coated.

\*\* Through the application of one or more coats with the coating thickness measured by a suitable method and documented in the Machine Applicator’s production or quality control records.

**PPG Duracolor IM Exterior Finish Limited Warranty Conditions**

IN THE EVENT THE PRODUCT FAILS TO CONFORM TO THIS LIMITED WARRANTY, PPG, AS ITS SOLE LIABILITY AND IN LIEU OF ANY DIRECT OR INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, WILL, AT THE MACHINE APPLICATOR’S OPTION, FURNISH SUFFICIENT REPLACEMENT COATINGS TO REPAIR THE SIDING INVOLVED OR REFUND THE PURCHASE PRICE OF THE ORIGINALLY INSTALLED COATING DETERMINED BY PPG TO BE IN NON-CONFORMITY -- LABOR OR COSTS OF LABOR FOR THE REMOVAL OF ANY PRODUCT OR THE APPLICATION OF ANY RELACEMENT COATING AND ANY OTHER EXPENSES SUCH AS FOR ACCESSORIES (building paper fasteners, caulking, etc.) SPECIFICALLY ARE EXCLUDED. PPG’s obligations under this Limited Warranty shall in no event exceed the purchase price of the original Product associated with the specific job which gives rise to a claim under this Limited Warranty. Any replacement product provided in response to a warranty claim shall be warranted only for the balance of the Warranty Period under this Limited Warranty. As consideration for any refund or material replacement pursuant to this Limited Warranty any such refund or material replacement shall constitute a full settlement and release of all claims of the Machine Applicator for damages or other relief, and shall be a complete bar to any litigation filed subsequently to the Machine Applicator’s acceptance of such refund or material replacement.

In order for this Limited Warranty to be operative, (a) the Machine Applicator must have applied the Product in accordance with the specifications described above and (b) all cut ends of the siding must be field-coated during siding installation using the same PPG coating system applied to the rest of the board, unless an alternative system is specifically approved by PPG, in writing. ANY FAILURE TO COMPLY WITH THE FOREGOING SHALL CAUSE THIS LIMITED WARRANTY TO BE NULL AND VOID. Any coating or coated product where the Product is found to be unsatisfactory, prior to application or installation, for any reason, **MUST NOT** be applied or installed and should be returned to the manufacturer for replacement product. PPG will have no responsibility under this Limited Warranty if non-conforming Product is knowingly installed. This Limited Warranty does not apply to damage or failure caused by excessive warping, cupping, splitting, cracking, and shrinkage of the siding or trim material (as defined by industry standards), breakdown of the underlying substrate, failure or breakdown of non-PPG primer; falling objects; faulty or improper storage, handling, and installation; lack of proper maintenance; accidental damage; structural defects; fire, lightning, hurricane, tornado, windstorm, earthquake, hail, acts of war or explosions or other acts of God; harmful chemicals (including harmful cleaning compounds), surface deterioration due to air pollution or abnormal weather conditions; misuse; abuse; vandalism; mildew accumulation; scratching; abrading or misuse/abuse of the prefinished product after application and other such similar or dissimilar occurrences beyond PPG’s control. EXTRACTIVE AND TANNIN BLEEDING, EXUDATION, MOLD, MILDEW, EFFLORESCENCE, CRACKING, AND COLOR APPEARANCE ARE NOT WARRANTABLE DEFECTS AND ARE EXPRESSLY EXCLUDED FROM THIS LIMITED WARRANTY. PPG MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES, UNDER STATUTE OR ARISING OTHERWISE IN LAW FROM A COURSE OF DEALING OR USAGE OF TRADE, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR USE. THIS LIMITED WARRANTY SUPERSEDES ALL PRIOR AGREEMENTS, REPRESENTATIONS AND/OR UNDERSTANDINGS REGARDING THE SUBJECT MATTER HEREOF, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES SET FORTH IN PRODUCT LITERATURE, LABELS OR PRODUCT CONTAINERS.



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This Limited Warranty is extended solely to the Machine Applicator and is non-transferable and non-assignable, and the Machine Applicator shall not permit its agents, representative, customers, distributors, or contractors to claim, represent, or imply that this Limited Warranty extends to or is available to anyone other than the Machine Applicator. Upon discovery of a possible defect or failure, a claim must be filed immediately, and under no circumstances more than thirty (30) days after discovery.

**This Limited Warranty is effective June 23, 2017 and supersedes previously published PPG Machine Applied Coatings Duracolor IM Exterior Finish warranties.** To make a claim under this Limited Warranty, contact PPG Architectural Finishes, PPGAF TECHNICAL SERVICE, 400 Bertha Lamme Drive, Cranberry Township, PA 16066. You must supply proof that the defective coating is **PPG TrueFinish Building Products Duracolor IM Exterior Finish** and the date of its purchase. In addition, you must obtain and/or allow access to the structure where the warranted product is installed in order to permit PPG representatives to inspect and take samples and photographs for investigation of any claim.

**To be completed by Machine Applicator:**

Machine Applicator

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Job Number: \_\_\_\_\_ Substrate: \_\_\_\_\_

Product Codes: \_\_\_\_\_ Lineal Feet: \_\_\_\_\_

Batch Numbers: \_\_\_\_\_ Dimension: \_\_\_\_\_

Gallons Used: \_\_\_\_\_ Number of Coats: \_\_\_\_\_

Color: \_\_\_\_\_ Date Applied: \_\_\_\_\_